

**Act 79: Core Requirements and Status Updates**  
**Mental Health Oversight Committee – October 3, 2014**

No Action		Development Area		Accomplished	
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Requirement	Status:
Establish <b>Clinical Resource Management System</b> to coordinate movement of individuals to appropriate services throughout the continuum of care and perform ongoing valuations/improvements of system. System functions include: -care coordinators to assist crisis clinicians in the field, -an electronic bed board to track available bed space -coordination of patient transport services, -access by individuals to a mental health patient representative -periodic review of individuals' clinical progress.	<div style="background-color: #c00000; height: 20px; width: 100%;"></div> <div style="background-color: #ffff00; padding: 5px;">           -Weekday after-hours care management available through VPCH Admissions Office.         </div> <div style="background-color: #90ee90; padding: 5px;">           -Care Management available during weekend hours to facilitate transfers and discharges.            -DMH Administration and Legal available 24/7 for consultation.            -Care Management team meets weekly with hospitals to review all patients involuntarily hospitalized.            -Care Management monitors voluntary and involuntary individuals waiting for inpatient beds.            -Care Management facilitates/monitors transitions between levels of care.            -DMH tracks individuals who are hospitalized and on Orders of Non-hospitalization.            -DMH contracting with Vermont Psychiatric Survivors for 1.0 FTE patient representative.            -Established Electronic web-based bed board system.            -DMH established MOU with Mental Health Care Ombudsman            -DMH established criteria for Level I patients.            -DMH and DVAH providing Utilization Review for all Medicaid beneficiaries needing inpatient psychiatric hospitalization.            -DMH established contracts with law enforcement for least restrictive transportation options for those needing involuntary hospitalization.         </div>
	<div style="background-color: #c00000; padding: 5px;">           -Expansion of Warmline to 24-hours per day.         </div> <div style="background-color: #ffff00; padding: 5px;">           -Peer-Run transportation capacity statewide.         </div>
Develop <b>Peer Services</b> , including statewide warm line access, new services to reduce need for inpatient services; quality improvement, infrastructure, and workforce	

<p>development of peer services; and peer-run transportation services.</p>	<ul style="list-style-type: none"> <li>-Statewide Warmline operating 6-8 hours per day, seven days per week including holidays.</li> <li>-Community Links peer outreach in Rutland County provides community support and crisis prevention to individuals transitioning from hospitalization or incarceration.</li> <li>-Young adult peer outreach program in St. Johnsbury provides community support and crisis prevention to young adults at risk of hospitalization.</li> <li>-DMH enhanced capacity and infrastructure funding to peer organizations. Alyssum, VPS, and Another Way have increased staffing for community support, crisis prevention, hospital diversion. Peer run transport capacity increased.</li> <li>-DMH funded peer workforce development through Vermont Center of Independent Living (Wellness Workforce Coalition): core competency training at regular intervals.</li> <li>-Vermont Vet-to-Vet funded for peer outreach and support to veterans on limited statewide basis.</li> </ul>
<p><b>Improve DA Emergency Response, Non-categorical Case management, Mobile Support Teams, Adult Outpatient services, and Alternative residential opportunities.</b></p>	<div style="background-color: #c00000; height: 20px; width: 100%;"></div> <ul style="list-style-type: none"> <li>-Non-categorical case management available at all Designated Agencies.</li> <li>-Mobile outreach capacity limited by turnover and hiring of clinicians in various parts of the state.</li> <li>-Night hours mobility not fully implemented as requires staffing and resources to a variable demand.</li> <li>-Large geographic coverage areas are still a challenge for timely mobile response again due to variable demand and resources.</li> <li>-Dispatch communications (connection to law enforcement personnel for response) have regional variations.</li> <li>-Time constraints for law enforcement encountering mental health needs and time delay in mobile response can result in ER visits.</li> </ul> <div style="background-color: #90ee90; padding: 5px;"> <ul style="list-style-type: none"> <li>-Emergency staffing increased with enhanced funding to provide more outreach/mobility capacity.</li> </ul> </div>

	<p>-All Designated Agencies are providing mobile response when requested, within the progress limits noted above.</p> <p>-Communications with law enforcement improved through Team Two trainings.</p> <p>-Peer supports have been added to some emergency services capacities</p>
Develop at least four <b>Short-term Crisis Beds</b> in designated agencies to prevent or divert individuals from hospitalization when clinically appropriate,	<p>2 additional crisis beds added in Rutland county</p> <p>2 bed crisis program in Orange county</p> <p>2 bed crisis program in Lamoille county</p>
Develop voluntary five-bed residence ( <b>Soteria House</b> ) for individuals experiencing an initial episode of psychosis or seeking to avoid or reduce reliance on medication.	<p>Soteria House 5-bed program to open early 2015.</p> <p>Location secured. All CON, permit and zoning issues resolved. Renovations under way.</p>
Develop <b>Housing Subsidies</b> for individuals living with or recovering from mental illness.	<p>HUD Section 8 vouchers in short supply for movement of individuals off housing subsidy funding.</p> <p>-DMH partnered with Vermont State Housing Authority to oversee rental subsidy and housing resource options.</p> <p>-133 persons who were homeless, mentally ill and at risk of needing an acute care bed have been housed and supported in the community.</p>
Develop <b>15 Intensive Residential Recovery (IRR) Beds</b> in northwestern Vermont	<p>7 IRR beds</p> <p>8-bed IRR opened in Westford</p>
Develop <b>8 Intensive Residential Recovery Beds (IRR)</b> in southeastern Vermont	<p>Hilltop 8-bed residential program opened in Westminster.</p>
Develop <b>8 Intensive Residential Recovery Beds (IRR)</b> in either central or southwestern Vermont.	<p>-4-bed Maplewood IRR opened in Rutland.</p> <p>-Funding for 2 IRR beds used to increase Rutland crisis program from 2 to 4 beds.</p> <p>-Funding for 2 IRR beds used to create 2 crisis beds at Second Spring in Williamstown.</p>
Establish a <b>14-Bed Inpatient Unit</b> in southeastern Vermont ( <b>Brattleboro</b>	

Retreat)	-14 Level I beds added at Brattleboro Retreat (Tyler 4 Unit Renovation)
Establish <b>6-Bed Inpatient Unit</b> in southwestern Vermont ( <b>RRMC</b> )	-6 Level I beds added at RRMC (PICU Unit Renovation)
Construct and operate a <b>25-bed Acute Inpatient Hospital</b> in central Vermont ( <b>Berlin</b> )	-D Unit (4 beds) pending opening Vermont Psychiatric Care Hospital opened in July/2014. A, B, and C Units open. Current census at 21.
Contract on a short-term basis for <b>7 to 12 Acute Inpatient Hospital Beds at Fletcher Allen Health Care</b> until the state-owned and -operated hospital becomes operational.	-Level I admissions ended July, 2014 -FAHC Units returning to involuntary and voluntary capacity July, 2014 -Remaining Level 1 patients transitioning at discharge.
Develop <b>8-bed Temporary Acute Inpatient Hospital in Morrisville</b> , which will be discontinued when the state-owned and -operated hospital is operational.	-Restoration of the Morrisville facility for Lamoille County Mental Health pending. -8 Level I beds at temporary renovated hospital in Morrisville closed July, 2014
Develop a <b>Secure Seven-bed Residential Recovery Facility</b> owned and operated by the state for individuals no longer requiring acute inpatient care, but who remain in need of treatment within a secure setting for an extended period of time.	-DMH, DOC, and BGS developing report for permanent secure residential program planning for January, 2015. -Middlesex Therapeutic Community Residence, a secure facility, opened June, 2013.
Establish a <b>System to Review any death or serious bodily injury</b> occurring outside an acute inpatient hospital when the individual causing or victimized by the death or serious bodily injury is or recently has been within the custody of the commissioner.	-Event Reporting revisions drafted and under review with both designated hospitals and designated agencies. -Pending meeting of AHS Departments to review current adverse event reporting requirements, interdepartmental coordination/communication, and state/federal laws regarding information sharing and disclosure. -Incident Reporting Guidelines in place -Incident review protocol in place
Initiate rulemaking process that establishes <b>Standards for the Use and Reporting of Seclusion or Restraint</b> on individuals within the custody of the commissioner, as well as requirements pertaining to the <b>Training and Certification of Personnel Performing Emergency Involuntary</b>	-DMH initiated rulemaking. LCAR rejected draft rules and recommended clarification of Act 79 legislative intent -DMH established a quarterly multi-stakeholder

<b>Procedures.</b>	Emergency Involuntary Procedures Review Committee to review aggregate trends of EIP's at hospitals and make recommendations to the DMH Commissioner. -DMH is funding an ongoing seclusion and restraint initiative with the Level I hospitals using the SAMHSA Six-Core Strategies Model with a national expert -VPCH and Designated hospital policies are fully compliant with CMS and TJC standards for EIP's.
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